

# 2015 INTERIM RESULTS

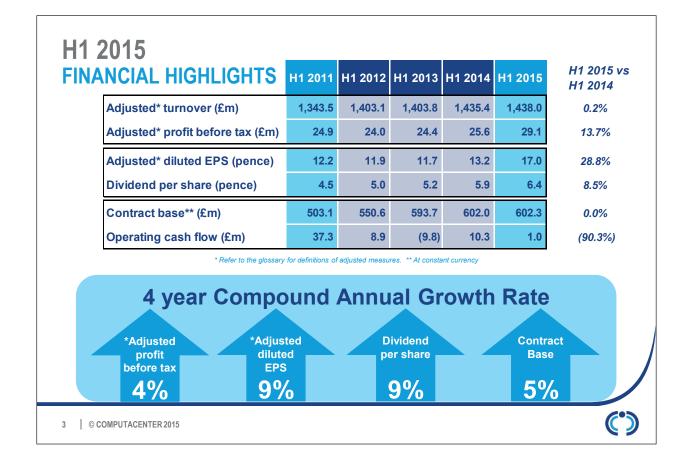
Mike Norris 28 August 2015

### H1 2015 FINANCIAL HIGHLIGHTS

- Group adjusted\* revenue increased 0.2% to £1.44 billion (H1 2014: £1.44 billion) and was up 6.5% in constant currency
- Group adjusted\* profit before tax increased by 13.7% to £29.1 million (H1 2014: £25.6 million) and was up 15.0% in constant currency
- Adjusted\* diluted earnings per share ('EPS') of 17.0p (H1 2014: 13.2p), an increase of 28.8%
- Underlying net funds\* of £44.9 million (H1 2014: £9.9 million), an increase of £35.0 million
- Interim dividend of 6.4p (H1 2014: 5.9p), an increase of 8.5%

\* Refer to the glossary for definitions of adjusted measures.

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# H1 2015 OPERATING HIGHLIGHTS

- UK business generated continued momentum in its Services business, and consolidated upon the significant Supply Chain growth achieved in H1 2014.
- German Supply Chain business delivered strong revenue growth. Modest growth seen in Services business with margins lower than expected, primarily due to Professional Services cost increases.
- Operating loss reduced within French business, due to reductions in selling, general and administrative expenses ('SG&A') following the implementation of the 2014 Social Plan and additional cost saving measures.
- Top-line Services performance in France has been hindered by a lack of volume impacting utilisation levels. French Supply Chain volumes have had a partially expected decline as the business continues to exit mid-market, low-margin generating business to focus on our core customers.

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FINANCIAL REVIEW Tony Conophy 28 August 2015	
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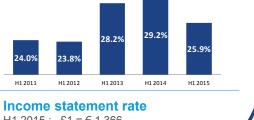
H1 2015	
<b>GROUP ADJUSTED FINANCIAL RESULT</b>	S

	A	s reporte	d	Constan currency
	H1 2015 £m	H1 2014 £m	Change	Constan Currency Change
Adjusted* revenue	1,438.0	1,435.4	0.2%	6.5
Adjusted* gross profit Adjusted gross profit %	185.5 12.9%	184.5 12.9%	0.5% 0.0%	6.0 (0.1
Admin Expenses	(156.0)	(158.9)	1.8%	(4.2
Adjusted* operating profit Adjusted operating profit %	<b>29.5</b> 2.1%	25.7 1.8%	14.8% 0.3%	16.6 0.2
Adjusted* net interest	(0.4)	(0.1)	(300.0%)	
Adjusted* profit before tax	29.1	25.6	13.7%	15.0
Adjusted* tax expense Adjusted tax rate	(7.5) (25.9%)	(7.5) (29.2%)	0.0% 3.2%	(4.2)
Adjusted* profit after tax	21.5	18.1	18.8%	18.8
Diluted earnings per share				
– Adjusted* – Statutory	17.0 р 48.8 р	13.2 p 7.4 p		

#### As adjusted

- Turnover up 0.2%, 6.5% in constant currency
- Operating profit up 14.8%, 16.6% in constant currency
- Profit before tax up 13.7%, 15.0% in constant currency
- Diluted EPS up 28.8%

Adjusted tax rate as the overall loss in France reduces, the Adjusted tax rate decreases



#### H1 2015 : £1 = € 1.366 H1 2014 : £1 = € 1.217

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# H1 2015 RECONCILIATION TO STATUTORY RESULTS

	H1 2015 Statutory results	Remove RDC results*	CSF interest	Utilisation of DE Deferred Tax	Exceptional and other adjusting items	H1 2015 Adjusted results	H1 2014 Adjusted results	Change
	£m	£m	£m	£m	£m	£m	£m	%
Revenue	1,441.4	(3.4)	-	-	-	1,438.0	1,435.4	0.2%
Cost of sales	(1,255.0)	2.8	(0.2)	-	-	(1,252.4)	(1,250.9)	(0.1%)
Gross profit	186.4	(0.7)	(0.2)	-	-	185.5	184.5	0.5%
Administrative expenses	(156.4)	0.4	-	-	-	(156.0)	(158.9)	1.8%
Operating profit before exceptional and other adjusting items	30.0	(0.3)	(0.2)		-	29.5	25.7	14.8%
Amortisation of acquired intangibles Exceptional items	(0.9)	-	-	-	0.9	-	-	
Operating profit	29.1	(0.3)	(0.2)	-	0.9	29.5	25.7	14.8%
Gain on disposal of a subsidiary Finance revenue Finance costs	42.2 0.6 (1.2)	- (0.0) -	- - 0.2	-	(42.2) - -	- 0.6 (1.0)	- 0.8 (0.9)	(25.0%) (11.1%)
Profit before tax	70.7	(0.3)	-	-	(41.3)	29.1	25.6	13.7%
Income tax expense - before exceptional items Income tax expense - exceptional items	(8.9) (0.1)	0.1	-	1.4	(0.1) 0.1	(7.5)	(7.5)	0.0%
Profit for the period	61.7	(0.3)	-	1.4	(41.4)	21.5	18.1	18.8%

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# H1 2015 EXCEPTIONAL AND OTHER ADJUSTING ITEMS

#### **Exceptional items**

- The exceptional items in H1 2015 consist of further restructuring costs in France and the release of German onerous contract provisioning with a combined net impact in the period of nil.
- The 'social plan' that was implemented during H2 2014 continues to reduce our cost base in France improving our competitiveness. Some additional entrants into the social plan have resulted in an additional cost of £0.4m.
- The final costs of the social plan will not be known until the end of 2015, as they are subject to a number of factors outside of our control.
- The Group's remaining onerous contracts continue to forecast operational improvements allowing the release of £0.4m of the provision taken in 2013.

#### Other adjusting items

- The Group has removed the results of R.D. Trading Ltd ('RDC'), that was sold on 2 February 2015, from the adjusted measures for the period. All comparative adjusted measures throughout this presentation have also been amended. The gain on disposal of the subsidiary has also been removed from the Group's adjusted results.
- The Group presents utilisation of deferred tax assets, where initial recognition was an exceptional item, or as a fair value adjustment on acquisition, as outside its adjusted results. During the year, the German deferred tax asset has been reduced by £1.4m due to the reduction in losses recognised over the foresight period. The majority of our German losses will be utilised by the end of 2018, resulting in the full utilisation of the residual asset of £9.8m.

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## H1 2015 **GROUP REVENUES BY SEGMENT**

		As reporte	ed	In co	nstant curre	ency
	H1 2015	H1 2014	Change	H1 2015	H1 2014	Change
	£m	£m	%	£m	£m	%
Supply Chain Revenue						
UK	425.1	412.5	3.1%	425.1	412.5	3.1%
Germany	349.6	326.8	7.0%	349.6	291.2	20.1%
France	157.9	193.0	(18.2%)	157.9	172.0	(8.2%)
Belgium	16.1	15.9	1.3%	16.1	14.1	14.0%
Total Group	948.8	948.2	0.1%	948.8	889.8	6.6%
Services Revenue						
UK	263.6	240.1	9.8%	263.6	240.1	9.8%
Germany	185.7	199.7	(7.0%)	185.7	177.9	4.4%
France	31.9	37.8	(15.6%)	31.9	33.7	(5.6%)
Belgium	8.0	9.6	(16.7%)	8.0	8.6	(6.0%)
Total Group	489.2	487.2	0.4%	489.2	460.3	6.3%

Supply chain revenues The UK built on the significant levels of Supply Chain growth it achieved in H1 2014 with a further 3.1% growth in addition to the growth recorded in H1 2014 of 17.6%. The performance of our German business was particularly disappointing during the first half of 2014, however the strong recovery in the first half of 2015 has more than compensated with significant levels of revenue growth especially towards the end of the period. There was an expected decline in French Supply Chain volumes as the business continues to exit mid-market, low-margin generating business and focus on our core customers.

GMENT	r	As reporte	1	OPERA	nstant curre	
	H1 2015	H1 2014	Change	H1 2015	H1 2014	Change
	£m	£m	%	£m	£m	%
Revenue						
UK	688.7	652.5	5.5%	688.7	652.5	5.5%
Germany	535.4	526.5	1.7%	535.4	469.1	14.1%
France	189.8	230.9	(17.8%)	189.8	205.7	(7.7%
Belgium	24.1	25.5	(5.5%)	24.1	22.7	6.5%
Total Group	1,438.0	1,435.4	0.2%	1,438.0	1,350.0	6.5%
Operating profit / (loss)						
UK	22.9	22.5	1.8%	22.9	22.5	1.8%
Germany	8.5	7.8	9.0%	8.5	7.0	22.1%
France	(3.0)	(5.7)	47.4%	(3.0)	(5.1)	40.6%
Belgium	1.0	1.0	-	1.0	0.9	16.7%
Total Group	29.5	25.7	14.8%	29.5	25.3	16.6%

product margins.

German performance was pleasing with surging Supply Chain revenues driving the business forward, with only a small tapering of product margins. Services revenue was also strong against an overall increasing margin.

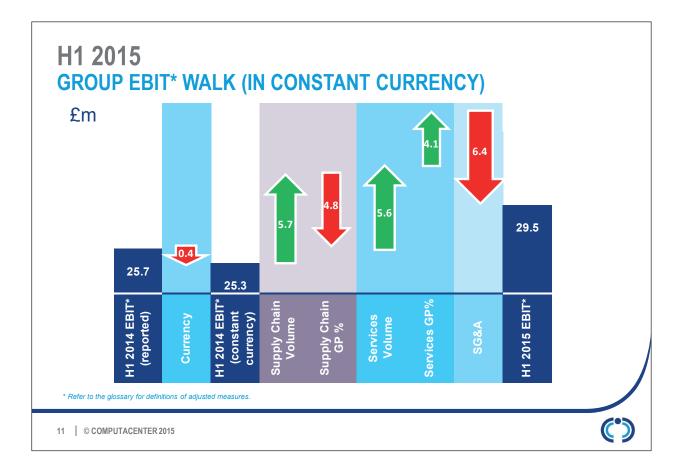
French performance has seen revenues impacted by the business continuing to exit non-core areas of the market. The restructuring programme has lead to reduced SG&A and increased Services margin that have resulted in an improved performance. Belgian performance was supported by Supply Chain revenue growth, which has offset slowing Professional Services business and a flat

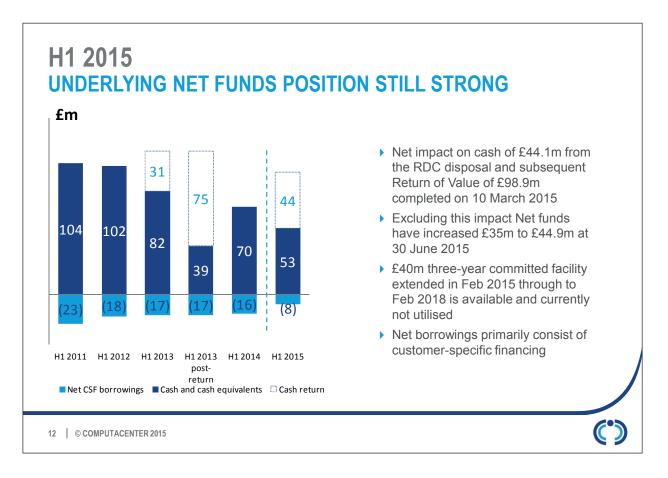
Managed Services performance.

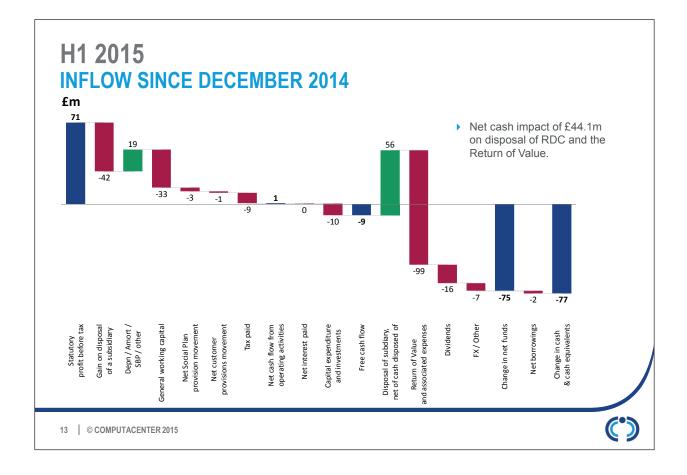
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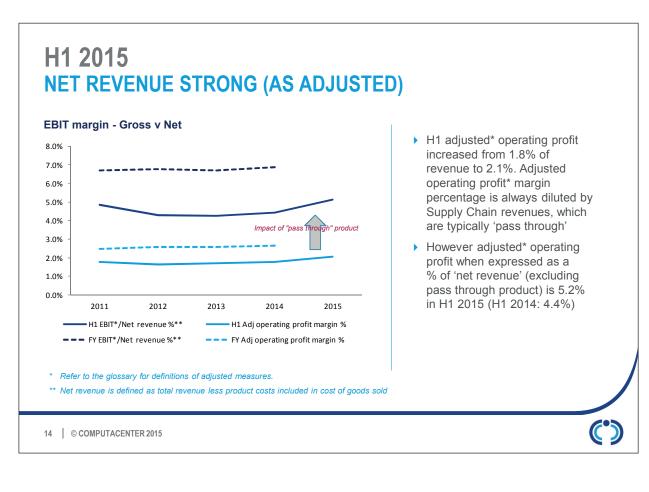
Services revenue There continues to be encouraging levels of growth across the UK Services business, acceptable top-line progress in German Services revenue with an encouraging pipeline, albeit with slightly reduced margins, and a disappointing Services performance in France, which was particularly hindered by a lack of volume in Professional Services business impacting utilisation levels of the French central engines.

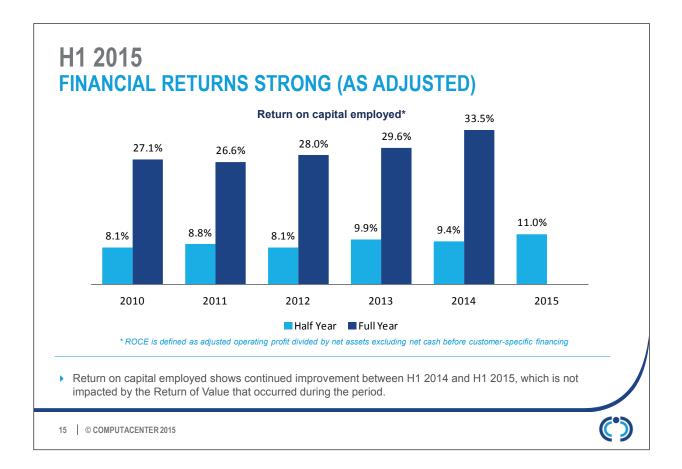
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# H1 2015 MODELLING CONSIDERATIONS

#### **Adjusted Net Interest**

Whilst the net £44.1m outflow from the Return of Value and the RDC disposal will impact the net interest, this will be offset by a higher level of operating cashflow and other benefits meaning the net interest will be broadly similar in H2 2015.

#### Tax

- Dependent on mix of earnings as we utilise losses in European operations. Material losses in France in 2014 was the main driver in the increased tax rate from 23.7% for FY 2013 to 24.9% (25.0% excl RDC) for FY 2014.
- The Group adjusted tax rate for the full year is expected to be in the range of 24% – 26% primarily dependent on French H2 2015 performance.
- The statutory reported tax rate will continue to be impacted by the utilisation of the deferred tax asset within Germany.
- Looking further ahead the Group tax rate will be positively impacted by further reductions in the UK Corporate statutory rate as announced in the UK Government's 2015 Summer Budget.

#### **Capital Expenditure**

 Typically capex is circa £25m pa, approximately 50% run-rate capex, and 50% discretionary (e.g. investments in IT tools to improve productivity, internal IT hardware for our staff etc).

#### **Depreciation and Amortisation**

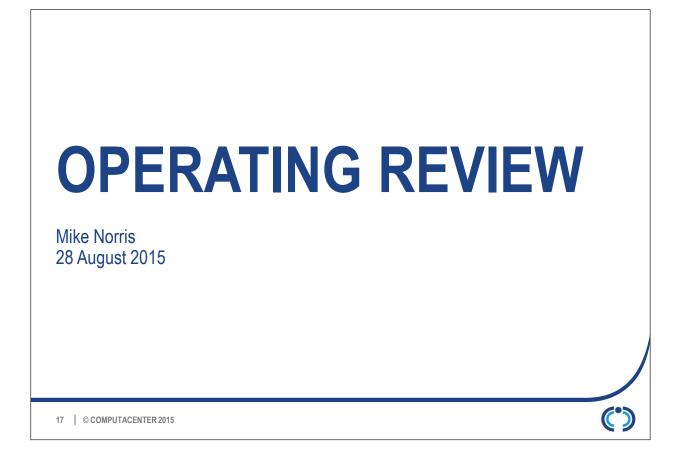
 No material changes to the underlying charge which increased circa £0.7m per annum in 2014.

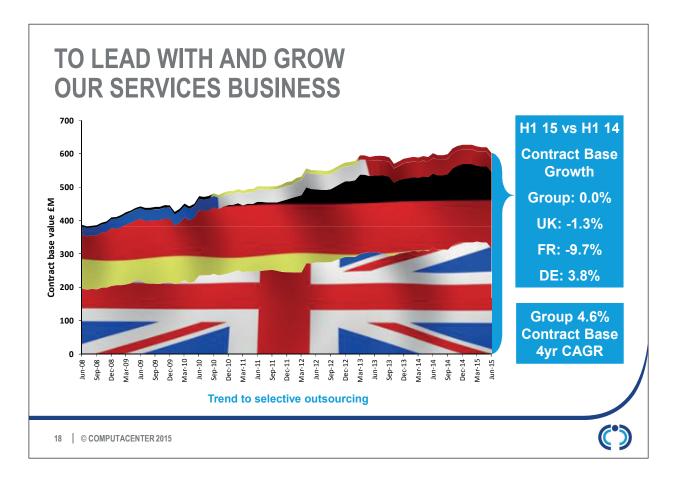
#### **Dividends**

 Our dividend policy is to set dividends to maintain a dividend cover of 2-2.5 times. EPS will increase ahead of earnings due to the share consolidation arising from the Return of Value in 2015.

#### **Capital Structure and Acquisitions**

 No further changes to the capital structure expected in 2015 as we replenish our cash reserves after the Return of Value completed on 10 March 2015.

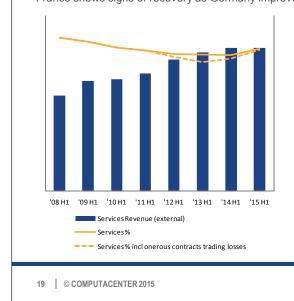


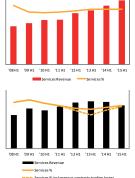


# TO IMPROVE OUR SERVICES PRODUCTIVITY AND ENHANCE OUR COMPETITIVENESS

#### GROUP

Growth in new business is usually margin dilutive. France shows signs of recovery as Germany improves.





#### FRA Effici appr cent cont for f

UK Continues to set the pace across the Group. Further gains only available through transformational tools and technology plays.

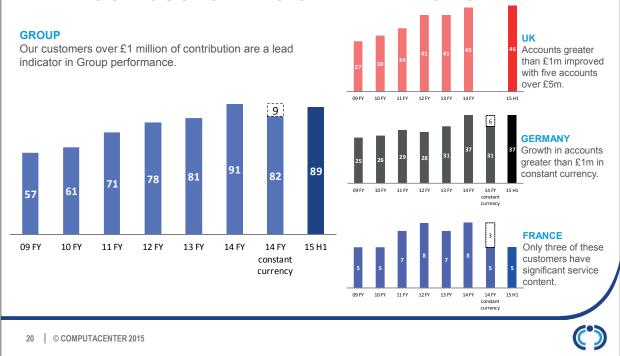
#### GERMANY

Two remaining onerous contracts continue to improve with lessons learned driving performance across the portfolio. Further work to do to close in on the UK performance.

#### FRANCE

Efficiencies are starting to appear in the utilisation of our central engines. New business continues to be missing factor for further recovery.

# TO RETAIN AND MAXIMISE THE RELATIONSHIP WITH OUR CUSTOMERS OVER THE LONG TERM

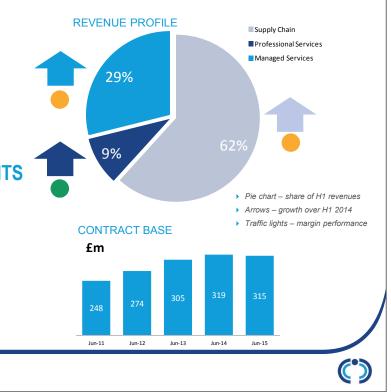


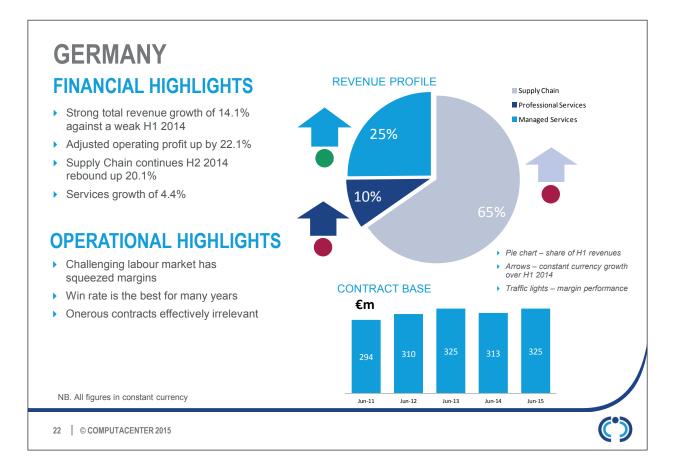
# UK FINANCIAL HIGHLIGHTS

- Adjusted revenue growth of 5.5%
- Adjusted operating profit up 1.8%
- Supply Chain up 3.1% with margin down due to mix
- Strong Services up 9.8%

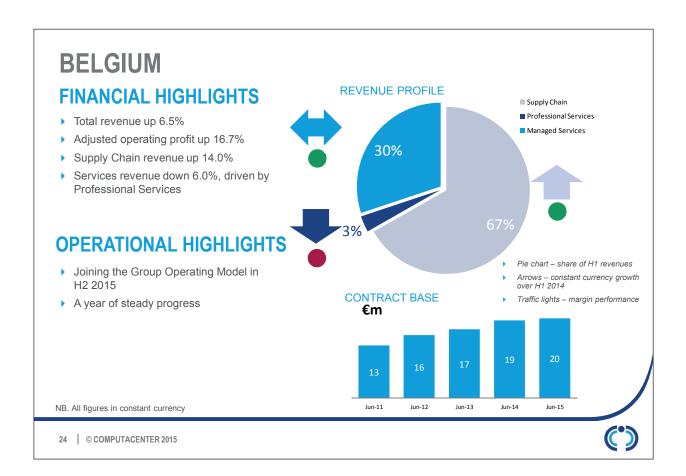
### **OPERATIONAL HIGHLIGHTS**

- Challenging new business take-on above expectation
- Significant wins throughout 2014 providing revenue growth into 2015
- Significant contract churn has a negative effect on margin





#### FRANCE **REVENUE PROFILE FINANCIAL HIGHLIGHTS** Supply Chain Professional Services Total revenue down 7.7% 12% 5% Managed Services Adjusted operating loss continues to reduce from €6.9m to €4.1m Supply Chain revenue down 8.2% Services revenue down 5.6% however margins show improvement **OPERATIONAL HIGHLIGHTS** Pie chart – share of H1 revenues Utilisation has improved but a long way to go Arrows – constant currency growth over H1 2014 Cost base reduction has been a success CONTRACT BASE Traffic lights – margin performance €m New business efforts are not delivering as yet Some of the Supply Chain revenue decline has been intentional lun-11 Jun-15 NB. All figures in constant currency Jun-12 Jun-13 Jun-14 ()



# OUTLOOK

- Despite the significant headwinds created by a weak Euro, the operating performance of the Group remains in line with the Board's original expectations for 2015. However, the Group has additionally benefited from a number of one-off gains, which will not be repeated in either the second half of the year or during 2016. As a result of the impact of these additional gains, we now anticipate that the Group's 2015 adjusted profit performance will be slightly ahead of the Board's original expectations for that period.
- The UK's Services growth rate has been buoyant due to the win rate in 2014 which is set to continue throughout the year, although the growth rate is likely to be a little quieter in 2016.

- Despite the significant headwinds created by a weak Euro, the operating performance of the Group remains in line with the Board's original expectations for 2015. However, the
  - For the year as a whole, Computacenter in France will see a significant reduction in its operating loss, and whilst this is pleasing, much work remains to be done before the losses can be eradicated completely.
  - Computacenter's strategy of substantial investment in its Services offerings to sustain significant organic growth has served us well in recent years, and we are confident this is set to continue.

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# GLOSSARY

#### Adjusted measures

- The Company uses a number of non-Generally Accepted Accounting Practice ('non-GAAP') financial measures in addition to those reported in accordance with IFRS. The Directors believe that these non-GAAP measures, listed below, are important when assessing the underlying financial and operating performance of the Group.
- Adjusted revenue excludes the revenue from a disposed subsidiary, R.D. Trading Limited ('RDC') for both the current period and for comparative reporting periods. RDC was sold on 2 February 2015.
- As above, the adjusted results exclude the results of RDC for both the current and comparative periods.
- Adjusted operating profit ('EBIT'), adjusted profit before tax, adjusted profit for the year and adjusted diluted earnings per share ('EPS') are, where appropriate, each stated before: exceptional and other adjusting items, including gain or loss on business disposals; amortisation of acquired intangibles, utilisation of deferred tax assets (where initial recognition was as an exceptional item or as a fair value adjustment on acquisition) and the related tax effect of these exceptional and other adjusting items, as management do not consider these items when reviewing the underlying performance of the segment or the Group as a whole.
- Further, adjusted operating profit takes account of the interest paid on customer-specific financing ('CSF') which management considers to be a cost of sale.
- > A reconciliation between key adjusted and statutory measures is provided on slide 7 of this presentation.

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# **GLOSSARY** (CONTINUED)

#### **Customer-specific financing**

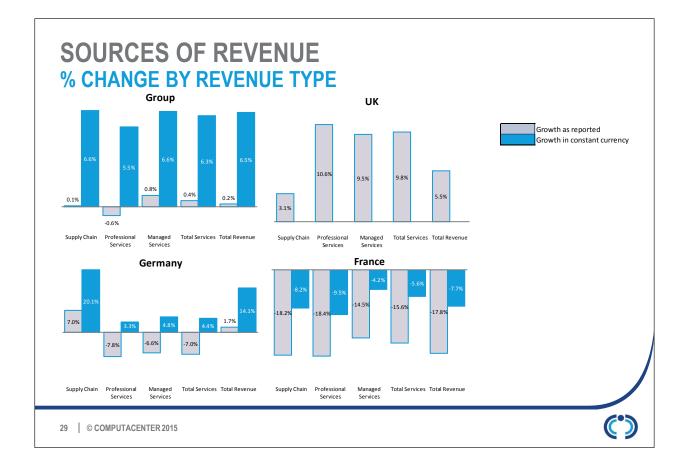
- > Finance costs for CSF are charged after operating profit for statutory purposes.
- These costs are considered to be contract specific costs, and operating profit is adjusted to charge for these costs.
- > Net finance costs are also adjusted in this presentation.

#### Net funds and underlying net funds

- > Net funds is monitored internally by the Group as a key measure.
- Previously this adjusted measure was reported exclusive of future obligations for CSF, that are covered by future income streams. The statutory net funds is now the main measure for the Group.
- Underlying net funds for H1 2014 are adjusted for the disposal of RDC for £56 million announced on 2 February 2015, and the Return of Value completed for £97.9 million on 10 March 2015.
- After disposal costs, transaction costs, cash disposed of and the RDC cash balance at 30 June 2014 this results in a net adjustment of £44.1 million removed from the H1 2014 reported balance which allows a more relevant comparison to the 30 June 2015 cash balance.

#### **Constant Currency**

The Group has calculated constant currency comparative information by re-translating H1 2014 results into the Group's functional currency (GBP) at the exchange rates prevailing in the H1 2015 reporting period.



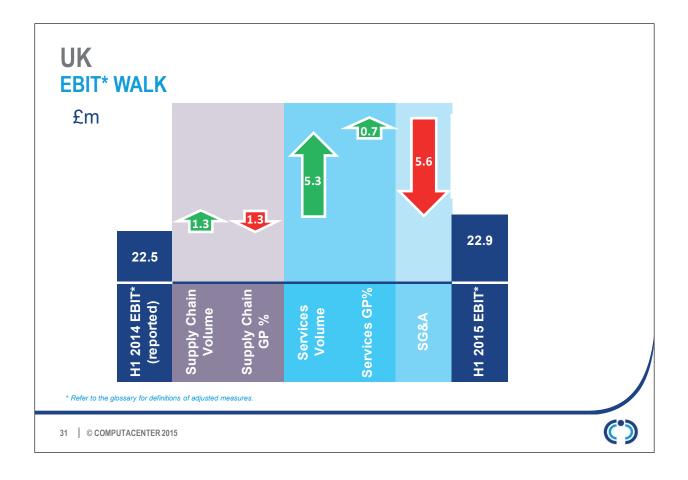
## UK INCOME STATEMENT

	H1 2015	H1 2014	Change
	£m	£m	%
Adjusted* Revenue	688.7	652.5	5.5%
Adjusted* gross profit	<b>102.9</b>	96.9	<b>6.2%</b>
	14.9%	14.8%	0.1%
Admin Expenses	(80.0)	<b>(74.4)</b>	<b>(7.5%)</b>
	(11.6%)	(11.4%)	(0.2%)
Adjusted* operating profit	<b>22.9</b>	<b>22.5</b>	<b>1.8%</b>
	3.3%	3.5%	(0.1%)
Headcount**:		<u>.</u>	
Direct	4,475	4,238	5.6%
Indirect	1,426	1,360	4.9%

\* Refer to the glossary for definitions of adjusted measures. \*\* Period end headcount.

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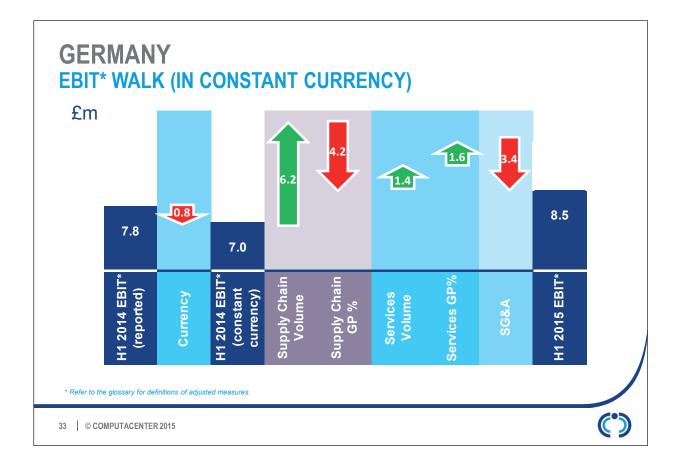


# GERMANY INCOME STATEMENT

		Reported		In le	ocal curre	ncy
	H1 2015	H1 2014	Change	H1 2015	H1 2014	Change
	£m	£m	%	€m	€m	%
Revenue	535.4	526.5	1.7%	731.3	640.8	14.1%
Adjusted* gross profit	<b>67.0</b>	<b>69.6</b>	<b>(3.7%)</b>	<b>91.6</b>	<b>84.8</b>	<b>8.0%</b>
	12.5%	13.2%	(0.7%)	<i>12.5%</i>	13.2%	(0.7%)
Admin Expenses	(58.5)	(61.8)	<b>5.3%</b>	( <b>79.9</b> )	<b>(75.2)</b>	<b>(6.3%</b> )
	(10.9%)	(11.7%)	0.8%	(10.9%)	(11.7%)	0.8%
Adjusted* operating profit	<b>8.5</b>	<b>7.8</b>	<b>9.0%</b>	<b>11.6</b>	<b>9.5</b>	<b>22.1%</b>
	1.6%	1.5%	0.1%	<i>1.6%</i>	1.5%	0.1%
Headcount**:						
Direct Indirect	3,740 1,305	3,722 1,330	0.5% (1.9%)			

\* Refer to the glossary for definitions of adjusted measures. \*\* Period end headcount.

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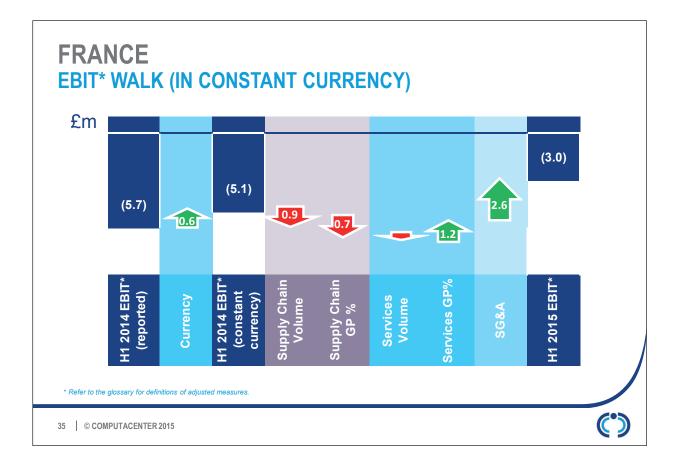


## FRANCE INCOME STATEMENT

		Reported		ln l	ocal curre	ncy
	H1 2015	H1 2014	Change	H1 2015	H1 2014	Change
	£m	£m	%	€m	€m	%
Revenue	189.8	230.9	(17.8%)	259.3	281.0	(7.7%)
Adjusted* gross profit	<b>12.6</b>	<b>14.7</b>	<b>(14.3%)</b>	<b>17.2</b>	17.9	<b>(3.9%)</b>
	6.6%	6.4%	0.2%	6.6%	6.4%	0.2%
Admin Expenses	( <b>15.6</b> )	(20.4)	<b>23.5%</b>	(21.2)	<b>(24.8)</b>	<b>14.5%</b>
	(8.2%)	(8.8%)	0.6%	(8.2%)	(8.8%)	0.6%
Adjusted* operating profit	(3.0)	<b>(5.7)</b>	<b>47.4%</b>	<b>(4.1)</b>	<b>(6.9)</b>	<b>40.6%</b>
	(1.6%)	(2.5%)	0.9%	(1.6%)	(2.5%)	0.9%
Headcount**:						
Direct Indirect	1,331 443	1,384 479	(3.9%) (7.4%)			

\* Refer to the glossary for definitions of adjusted measures. \*\* Period end headcount.

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NET FUNDS				
	Jun 15 £m	Jun 14 £m	Change £m	
Cash and cash equivalents	52.6	69.6	(16.9)	
Bank loans	-	(0.1)	0.1	
Finance leases	(4.9)	(8.1)	3.2	
Other loans	(2.8)	(7.3)	4.5	
Net borrowings	(7.7)	(15.5)	7.8	
Net funds as reported	44.9	54.0	(9.1)	
Adjusted for:				
Return of Value Q1 2015 incl costs		(98.7)		
Disposal of RDC Q1 2015 net of costs		54.6		
Net funds underlying	44.9	9.9	35.0	

- One of the Group's primary measures when managing the business is net funds.
- Underlying net funds for H1 2014 are adjusted for the disposal of RDC for £56 million announced on 2 February 2015, and the Return of Value completed for £97.9 million on 10 March 2015.
- After disposal costs, transaction costs, cash disposed of and the RDC cash balance at 30 June 2014 this results in a net adjustment of £44.1m removed from the H1 2014 reported balance which allows a more relevant comparison to the 30 June 2015 cash balance
- Further working capital improvements, primarily in France, are expected to contribute throughout 2015.

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ROUP CASH FLOW	H1 2015	H1 20
	£m	£m
Profit/(loss) before tax	70.7	1
Net finance (income	0.6	
Depreciation, amortisation and impairment, other movemer	16.1	1
Share-based payments	2.0	
Profit on disposal of non-current assets	0.2	
Working capital and other movements	(32.8)	(2
(Decrease)/increase in 'Social Plan' provisions	(3.3)	
(Decrease)/increase in customer contract provisions	(1.2)	(1
Gain on disposal of a subsidiary	(42.2)	
Other adjustments	(0.1)	
Cash generated from operations	10.0	1
Income taxes paid	(9.0)	(
Net cash flow from operating activities	1.0	1
Interest received	0.6	
Sale of subsidiary, net of cash disposed of	56.1	
Capital expenditure and investments	(9.8)	(!
Net cash flow from investing activities	46.9	(
Interest paid	(1.0)	Ċ
Dividends paid to equity shareholders of the parent	(15.8)	(1
Return of value and associated expenses	(98.7)	ì
Proceeds from share issues	0.9	
Purchase of own shares	(3.4)	
Net borrowings	(2.0)	(3
Net cash flow from financing activities	(120.0)	(2
Increase/(decrease) in cash and cash equivalents	(72.0)	(19
Effect of exchange rates on cash and cash equivalents	(4.5)	(*
Cash and cash equivalents at the beginning of the period	129.1	9
Cash and cash equivalents at the end of the period	52.6	6

- The disposal of RDC for £56 million was announced on 2 February 2015.
- The Group completed a Return of Value for £97.9 million on 10 March 2015.

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	H1 2015	H1 2014	Change
	£m	£m	£m
on-current assets			
operty, plant and equipment	75.0	82.9	(7.9)
odwill & Intangibles	79.0	95.7	(16.7)
eferred income tax asset	14.2	15.0	(0.8)
	168.2	193.6	(25.4)
urrent assets			
rentories	41.4	71.8	(30.5)
ade & other receivables	506.4	532.5	(26.1)
epayments & accrued income	140.1	125.9	14.2
orward currency contracts	1.2	0.2	1.0
ash and short-term deposits	53.6	71.0	(17.4)
	742.6	801.4	(58.8)
urrent liabilities			
ade & other payables	466.5	482.4	(15.9)
eferred income	95.8	109.1	(13.3)
nancial liabilities	6.2	11.6	(5.4)
orward currency contracts	1.4	0.7	0.7
come tax payable	8.2	9.1	(0.9)
her liabilities & provisions	6.3	10.4	(4.2)
	584.2	623.3	(39.1)
on-current liabilities			
nancial liabilities	2.6	5.4	(2.8)
her liabilities & provisions	4.1	12.3	(8.2)
•	6.6	17.7	(11.0)
et assets	320.0	354.0	(34.0)

